

Shivam Kumar

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Jodhpur, Rajasthan, India

SUMMARY

Backend engineer with 2.5+ years shipping production systems in Laravel: real-time delivery platforms, enterprise ERP, travel booking integrations, and AI-powered tooling. Strong focus on async architecture, query performance, and clean API design. Recently working with LLMs and RAG pipelines to cut manual reporting overhead in enterprise workflows.

EXPERIENCE

Software Developer

[Maxaix](https://maxaix.com) · maxaix.com

Mar 2024 – Present

Jodhpur, India

- Engineered **SendMePls**, a multi-service platform covering parcel delivery, ride booking, and AI-powered shopping. The shopping flow uses an AI API for real-time price estimation; agents purchase items on-demand and deliver to the customer. Implemented Redis-backed driver tracking, WebSocket events, and a queue/job layer for async state management.
- Developed **Indikosh**, a travel and digital voucher platform with TripJack and Yatra API integrations for flights, hotels, and buses. Handled Easebuzz payment gateway, REST API development for the mobile app, and a full admin panel for platform operations.
- Designed and delivered an **Enterprise Vendor and Workforce Management System** covering vendor onboarding, contract lifecycle, rate structures with effective-date logic, multi-stage approval workflows, and role-based access control. Optimized month-end export of 100k+ timesheet records using chunked processing and background jobs.
- Integrated a **Text-to-SQL RAG Agent** into the vendor system. Users query contract and timesheet data in plain English using Claude API and Qdrant vector DB, with permission-aware result filtering.
- Shipped **RfqAI**, a tender estimation tool: uploads a tender document, AI extracts required line items, cross-references a Qdrant vector store of historical pricing plus live market rates, then generates a procurement report. Cut estimation time from days to under an hour.

Full-Stack Developer

[Freelance](#)

Dec 2023 – Mar 2024

Remote

- Delivered a trademark services platform for Jod Law Firm (jodlawfirm.com): Laravel backend, CMS admin panel for services and consultations, deployed on AWS EC2 with SSL and CDN setup.

Junior Web Developer

[Web Techno Software](https://webtechnosoftware.com) · webtechnosoftware.com

Dec 2022 – Sep 2023

Jodhpur, India

- Maintained a CRM for a transport company: added features, fixed bugs, and improved slow queries on existing modules.
- Owned the full payment integration for **MyRentalSpot** (myrentalspot.com), a property management SaaS. Set up Stripe Connect for landlords with multi-bank account support, per-property payment routing, autopay configuration, and renter-side bank account management. Deployed on AWS Lightsail.

SKILLS

Languages: PHP, JavaScript, SQL

Backend: Laravel, REST APIs, WebSockets, Queue and Job Systems, Redis, PHPUnit

Frontend: React, HTML5, CSS3, Blade Templating

AI and ML: Claude API, Groq API, RAG Pipelines, Qdrant, Text-to-SQL, LLM Integration

Database: MySQL, Query Optimization, Schema Design, Indexing

Cloud and DevOps: AWS EC2, AWS Lightsail, Docker, Linux Server Management, Git, Apache

Concepts: System Design, Async Architecture, REST API Design, Database Normalization

EDUCATION

Master of Computer Applications (MCA)

[Bikaner Technical University](#)

Oct 2023 – Expected Oct 2025

Jodhpur, India

Bachelor of Computer Applications (BCA)

[Lachoo Memorial College of Science and Tech](#)

Jan 2019 – Dec 2022

Jodhpur, India